

BUFFALO 201

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Friedman et al.  
Serial No. : 09/579,370  
Filed : May 26, 2000  
For : VOICE OVER INTERNET CALL CENTER INTEGRATION  
Examiner : Shick C. Hom  
Art Unit : 2616  
Customer No. : 10037

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June 20, 2007

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

AMENDMENT UNDER 37 C.F.R. 1.111

In response to the Notice of Panel Decision from Pre-Appeal Brief Review, please amend the application as follows: